

NCVIEW Installation Help

Cimple Technology Inc.

Cimple Technology Inc. products can be installed from the installer. It is necessary to execute install for all computers that will use NCVIEW/NCVIEW Neo/NCVIEW MC3. Be sure a user with administrator rights executes the installation.

This document describes the following items:

Downloading the Installer

Setup NCVIEW/NCVIEW Neo/NCVIEW MC3

- License Agreement

- Select Components

- Select Additional Tasks

- Ready to Install

- Completing Setup

Setup License Key

- Setup Network License Server

- Setup Network License Client

Troubleshooting Installation Issues

Downloading the Installer

Download the NCVIEW installer [here](#) , and run the downloaded installer.

A User Account Control dialog will open and the installer will ask for permission to make changes to your computer. If this dialog appears, click [Yes] to begin installation.

Setup NCVIEW/NCVIEW Neo/NCVIEW MC3

License Agreement

Select [I agree the agreement] if you wish to accept the agreement. Click the [Next] button.

Select Components

Click on the checkbox of the component you would like to install. Click the [Next] button.

Install NCVIEW in the following directory.

*C:\Program Files\Cimple Technology\NCVIEW *****

Select Additional Tasks

Click on the checkbox for tasks to perform additionally. Click the [Next] button.

- Setup Network License Server
Select if you want to connect a network license key to your computer.
See [Setup License Key](#) for details.

Ready to Install

List items to install. Click [Install] if you wish to begin installation.

Completing Setup

Installation is complete. Click the [Finish] button.

Setup License Key

NCVIEW/NCVIEW Neo/NCVIEW MC3 uses a hardware license key attached to the USB port of the computer.

There are two types of license keys: "Local Type" (one license per computer) and "Network Type" (license to be shared by multiple computers connected to the network). It can identify the type of license key by the number on our management sticker attached to the license key. The installation procedure differs depending on the type of the license key. See the table below to confirm the license key type, and refer to the corresponding Help file for the appropriate installation procedure.

License key number	Setup
#NWxxxx	Computer to which the network license is connected Setup Network License Server
	Other computers Setup Network License Client
#LCxxxx	No setup required. Please connect and use a local type license key
Others	Contact our support desk .

Setup Network License Server

Set up the computer to which the network license key (License key number:#NWxxxx) will be connected.

Check ON the [Set up a network license server] checkbox under Additional Tasks.

Setup Network License Client

No installer setup required.

Execute "NvNetSetup.exe" in NCVIEW/NCVIEW Neo/NCVIEW MC3 installation folder.

Check [Use the network license] and then click the [OK] button.

If the application is used with a connection to a particular server, or used on a different-segment network, check [Specify the IP address of the server], and then enter the IP address and click the [OK] button.

Troubleshooting Installation Issues

If displayed Sentinel Local License Manager sessions

The license key is working. Click [Exit] and confirm the following items before starting the installation again.

- Exit the application that uses the license key
- Remove all license keys

If displayed HASP LM Server running First, stop HASP LM server by running net stop "HASP Loader" from a command prompt

Stopping Hasp services may affect other applications that use them. Please make sure that there are no problems with stopping the services before setting them up in the following way.

1. Restart the PC
 - Restart the PC and start the setup again immediately afterwards
 - If the error still occurs, go to 2
2. Stop the service
 - Start [Control Panel] → [Administrative Tools] → [Services]
 - Stop HASP Loader with a right click
 - Run [[Setup Network License Server](#)] again
 - After successful setup, start the HASP Loader that was stopped earlier by right click